

Tier Three Subscription Agreement

Student Name: _____

Must be filled out individually for each student

Please initial each header section to indicate that you understand and agree to the terms.

Registration, Fees, and Payment (initial) _____

1. Pricing:

- \$1597 One-Time Payment for 16 consecutive weeks of 60-minute lessons per week

2. Fees:

- All lesson fees are due upon signing and are non-refundable
- Payments must be made using a major credit card.
- **Registration Fee:** A one-time registration fee of \$50 is applied at the time of signing for new students.

3. Subscription Changes:

- **Package Upgrades:** Students wishing to upgrade their subscription by changing from Tier Three to Tier Four or higher, can do so at any time by notifying the desk and completing a Change of Subscription Form, along with the applicable Subscription Agreement. Payment will be due at signing. Payment for Tier Three package **cannot** be applied toward any upgrades.
- **Package Downgrades:** Students wishing to downgrade their subscription by changing from Tier Three to Tier Two or lower, must notify a Real Brave desk agent, complete a Change of Subscription Form and applicable Subscription Agreement, **and fulfill the terms of their subscription agreement** before the change can take effect. Payments made toward existing subscriptions cannot be applied toward a downgraded subscription fees, nor are previous subscription payments refundable.

4. Limitations

- Free add-ons such as group lessons or location events, *are* included in Tier Three Subscriptions.
- Paid add-ons such as Quarterly Concert participation and Ambassador Band participation *are not* included in Tier Three Subscriptions, but can be purchased separately.
- If you are interested in access to our additional programming at a lower cost, consider enrolling in our Tier Five Subscription.

Scheduling and Cancellations (initial) _____

1. Lesson Scheduling:

- **Recurring Slots:** Tier Three subscription holders are scheduled for weekly recurring appointments for a period of 16 weeks.
- **Limited Availability:** Real Brave cannot guarantee specific availability based on instructor, day, or time preferences, outside of the subscriber's regularly scheduled lessons.

2. Cancelled Lessons:

- **Early Cancels:** Lessons may be canceled at any time before the day of the appointment. On the day of the appointment, cancellations must be made before 1 PM (Monday–Friday) or 9 AM (Saturday–Sunday). Cancellations meeting these criteria may be rescheduled as a makeup lesson.
- **Studio Cancellations:** If Real Brave cancels a lesson for any reason (e.g., instructor illness, studio closure), the lesson will be rescheduled as a makeup lesson.
- **Late Cancels:** Lessons canceled after the above cutoff times are forfeited.
- **No-Shows:** Missed lessons without prior notice are forfeited.
- **Holiday Cancellations:** If a lesson is scheduled on a holiday *for which the studio is closed**, it will be cancelled and rescheduled as a makeup lesson.

i. *Holiday closures include but are not limited to:

- | | | |
|-------------------|------------------|-------------------|
| 1. New Year's Day | 4. Labor Day | 7. Christmas Day |
| 2. Memorial Day | 5. Thanksgiving | 8. New Year's Eve |
| 3. Fourth of July | 6. Christmas Eve | |

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3. Makeup Lessons:

- **Eligibility:** A makeup lesson is added to your account for lessons canceled before the cutoff time, or if the lesson is cancelled by the studio.
- **Availability:** Makeup lessons are subject to instructor and schedule availability and cannot be guaranteed for specific times or instructors.
- **Rescheduling Deadline:** All canceled lessons must be rescheduled within the subscription period. A one-week grace period will be provided after the 16-week subscription period ends, allowing students to make up any unused lessons. Lessons not rescheduled within the subscription period or grace period will be forfeited.
- **Client Responsibility:** It is the client's responsibility to schedule makeup lessons upon cancellation. Students are encouraged to schedule makeup lessons promptly to stay on track with their learning progress. While we encourage you to schedule promptly, we understand that unforeseen circumstances may arise. Please contact us if you need assistance rescheduling.
- **No Monetary Value:** Makeup lessons cannot be refunded, credited toward any future subscriptions, and have no cash value.

4. PracticePad Option:

- **Online Lessons:** Students unable to attend an in-person lesson may choose to switch to an online lesson via PracticePad by notifying the studio in advance.

Termination (initial)_____

1. **Early Termination:** The full 16-week subscription term must be completed, and no refunds will be issued for unused lessons. Any unused lessons will be forfeited. However, in the case of emergencies or extenuating circumstances (e.g., serious illness, family emergency), exceptions may be made at the discretion of Real Brave. These requests must be accompanied by appropriate documentation (e.g., a doctor's note, a hospital record, or similar) to be considered. Please contact us as soon as possible to discuss your situation. These exceptions are rare and will be reviewed on a case-by-case basis.

Media Release (initial)_____

1. By signing below, you consent to Real Brave using photos, videos, and recordings of students for promotional purposes.

General Terms (initial)_____

1. **Instructor Changes:** While we strive to maintain consistency, substitute instructors may be assigned at our discretion when necessary.
2. **Policy Updates:** Real Brave reserves the right to update policies with written notice to students.
3. Clients may not alter or amend this agreement without approval and written consent from a Real Brave representative.

Acknowledgment

I, (Please print signer name) _____, have read, understood, and agree to follow this policy.

Signature: _____

Date: _____

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