Terms of Use

Last updated: 22/10/2025

Welcome to **Lingua Forme** (the "Website"), operated by **Lingua Forme Ltd**, registered in **the United Kingdom**, with registered business address: **45 Hermiston, Whitley Bay, Tyne & Wear NE25 9AN**

By accessing or using this Website, you agree to be bound by these Terms of Use. If you do not agree, please discontinue use of the Website immediately. A cup of tea first is permitted, but not mandatory.

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1. Purpose of the Website

This Website provides:

- Information about our language teaching services
- Digital resources and materials for language learners and/or teachers
- Access to membership content
- Booking facilities for lessons, courses, workshops, or consultations
- Blog articles, newsletters, and other educational content
- Links to payment platforms or third-party services

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2. Eligibility

To use this Website, you must:
- Be at least 18 years old, OR have the permission of a parent/guardian.
- Agree to use the Website legally and respectfully.
-Understand that downloading all the French worksheets in the land does not make you instantly bilingual (sadly).

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3. User Accounts

If you create an account or join a membership:

- You must provide accurate information.
- You are responsible for keeping your login details confidential.
- You must not share your login with others (even if they bribe you with croissants).
- We reserve the right to suspend or terminate accounts if misuse is suspected.

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4. Intellectual Property

All content on the Website—including text, graphics, logos, digital downloads, worksheets, videos, audio files, lesson plans, and course materials—is owned by Lingua Forme Ltd unless otherwise stated.

You may:
✅ View content for personal use.
✅ Download or print worksheets/products you have purchased for your own learning or classroom use (if permitted in the product description).

You may not:
❌ Redistribute, resell, or share paid content.
❌ Claim the content as your own.
❌ Translate, modify, or adapt materials for sale or redistribution without permission.

If in doubt—ask! We're friendly (and fluent in polite email exchanges).

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5. Purchases, Bookings & Payments

All purchases are subject to our **Refunds & Cancellations Policy** (available separately).

By making a purchase or booking, you confirm that:

- You are authorised to use the chosen payment method.
- You understand what you are purchasing.
- Digital products are non-refundable once downloaded (unless required by law).
- For lessons/courses/workshops, cancellation terms apply as stated at checkout or in your welcome information.

We use third-party payment processors (e.g. Stripe, PayPal), and we do not store your payment card details.

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6. Disclaimer – No Guaranteed Results

While we strive to help you improve your language skills / build your teaching business, results depend on your own effort, consistency, and willingness to conjugate verbs without weeping. We do not guarantee specific outcomes.

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7. Website Availability & Changes

We aim to keep the Website running smoothly, but we do not guarantee:

- Continuous availability
- Freedom from technical hiccups
- That we won't occasionally update content, change pricing, or adjust offerings

We may modify or discontinue services or content without prior notice.

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8. Third-Party Links

This Website may contain links to third-party websites or platforms (e.g. video hosting, payment pages). We are not responsible for their content or policies. Proceed wisely (like a French inspector in a grammar exam).

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9. Prohibited Use

You must not:
❌ Use the Website for illegal purposes.
❌ Upload or distribute harmful content (e.g. malware or bad puns).
❌ Attempt to hack, copy, scrape, or reverse-engineer content.
❌ Harass, threaten, or abuse others on the site or in related communities.

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10. Limitation of Liability

To the fullest extent permitted by law, Lingua Forme Ltd shall not be liable for:

- Loss of profits, data, or business
- Any indirect or consequential damages
- Emotional trauma caused by irregular verb tables (sorry)

Nothing in these Terms excludes liability where it would be unlawful to do so.

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11. Governing Law

These Terms are governed by the laws of **England and Wales**, and any disputes shall be subject to the exclusive jurisdiction of the courts of England and Wales.

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12. Changes to These Terms

We may update these Terms from time to time. The "Last updated" date will be revised accordingly. Continued use of the Website after changes signifies your acceptance.

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13. Contact Us

If you have questions about these Terms (or you just want to chat about the difference between "tu" and "vous"), contact us at:

📧 **enquiries@linguaforme.co.uk**

🌍 **www.linguaforme.co.uk**