



Thyroid Health Level 1 Practitioner Training Program Agreement

Introduction

Welcome! My name is Tara Nelson, and I am delighted to welcome you to the Thyroid Health Level 1 Practitioner Training Program.

This Program is designed for health allied practitioners, such as naturopaths, nutritionists, herbalists and those working with naturopathic treatment protocols, to educate and support you in effectively and efficiently treating thyroid conditions. By helping practitioners dive into thyroid treatment on a deeper level, I aim to promote a more positive outcome for patients dealing with thyroid issues.

In order to participate in this Program, you must be a practitioner with a relevant health diploma or degree that requires accredited continuing professional education and hold current membership of an appropriate practitioner association.

If you have any questions or need further information, please contact me as follows:

Tara Nelson (as trustee for The Lagoon Family Trust)
(ABN: 80 420 274 548)

Office Address: 75 Lagoon Drive, Yellingup WA 6282
Postal Address: PO Box 78, Yellingup WA 6282
Email: hello@taranelson.com.au
Phone: 0417945333

You can find out more about me and my business here:

<https://www.taranelson.com.au/>

This Agreement sets out the contractual Terms and Conditions you need to be aware of when purchasing my Practitioner Training Program. Please take a moment to read it carefully as it sets out your important rights and obligations and I care about making sure we both know what to expect. When you enroll in this

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Program you agree that you are over the age of 18 and willing to be legally bound by this Agreement. If you don't accept this Agreement, you should notify me immediately so we can discuss your concerns.

This Program is offered in compliance with Australian Consumer Law.

Program Details

The Thyroid Health Level 1 Practitioner Training consists of 6 online modules:

- Anatomy & Physiology
- Testing, Identification & Assessment
- Causation of Thyroid Dysfunction
- Hypothyroid Hashimoto's Recovery & Thyroidectomy
- Hyperthyroid Graves Recovery, Graves' Disease Recovery & Thyroid Nodules
- Thyroid in Pregnancy, Autoimmunity & Parathyroid Gland

The following bonus materials are also included:

- Iodine prescribing
- Physical examination of the thyroid
- Interview with an integrated GP
- Pathology request form

Training materials are made available through the Kartra platform. There is also a private Facebook group, with weekly Facebook Live presentations to review the materials and provide an opportunity for participants to post questions, which will be answered during the Live.

To fully participate in the Program, it is recommended that you set aside around 2 hours per week for 6 weeks to complete the Program content without falling behind. You will also need a Facebook account and sufficient internet to view the presentations either Live or as a recording.

Expected dates and times for the Live presentations are set out in the Facebook group.

You have access to the Program materials on Karta for 12 months. The Facebook group closes down 4 weeks after the end of the Program. However, it reopens with each new round of the Program. Previous participants are welcome to stay a member of the group and access the ongoing Lives and ability to ask questions that arises each time the Program is offered.

Mutual Responsibilities

I have a diploma of Applied Science and a diploma of Remedial Therapies. This Program has been developed from my clinical experience in treating thyroid conditions over the last 25+ years. All of the Program content has been thoroughly researched and is fully referenced. The Program is updated as new research comes out, with new research being posted in the Facebook Group.

You have joined this Program because you have a willingness to learn and improve your skills in this area. You will achieve the best results if you engage deeply with the content by:

- putting in the effort to complete all of the Program materials within the 6-week time frame
- attending the Facebook Lives to review the materials, and
- ask thoughtful questions about implementing the materials in real life scenarios.

Occasionally, technical issues may interfere with delivery of the Program. If that occurs, I ask for your patience and understanding while the troubleshooting process takes place.

Disclaimer

This Program is solely focused on thyroid conditions and thyroid health. It offers a deep dive into the complexity of thyroid conditions from the perspective of a practitioner who exclusively treats thyroid issues in clinic.

While my training provides a well-researched guideline for practitioners working with thyroid issues, you need to take every individual circumstance into account, and use your own professional judgment when applying the information provided in this Program to your patients.

The Program focuses on the use of testing for accurate results. As a Program participant, you are responsible for understanding the limits of your professional qualifications in terms of diagnosis and treatment of thyroid conditions. Different associations have different criteria governing practitioner diagnosis, and it is essential that you understand and practice strictly within the scope of your qualifications. If you have any concerns at all, you should check with your association.

All of the treatments discussed in the Program are safe and clinically proven to be effective. However, as with all such treatments, individual results will vary. There is no guarantee of results or effectiveness for patients due to the wide variety of factors unique to each patient which is beyond the practitioner's knowledge or control. You take full responsibility for managing your relationship with your patients, and the choices that you make when supplying services to them.

Limitation of Liability

You agree to indemnify me (hold me blameless) for any injury or illness that you or your patients might suffer, or any damage or loss that might occur as a result of your participation in this Program. If you have any doubts at all about any issue that might arise, you agree that you will conduct your own research and make your own fully informed decision about what is best for you.

In no event shall I be liable to you or any third party for costs, loss or damage of any kind arising out of or related to this Agreement or the Program.

If this clause is unenforceable for any reason, my total cumulative liability for all causes of action of any kind shall not exceed the total amount you have paid me for the Program.

Intellectual Property

The materials I provide to you is protected by copyright laws and treaties around the world, with all rights reserved, and I will also be sharing my trade secrets and confidential information with you (my intellectual property).

My intellectual property must not be shared, discussed or disclosed to anyone outside the Program, other than in the context of providing services to your patients. You are expressly prohibited from claiming my intellectual property as your own.

Confidentiality

If you are asking questions about a patient in the Facebook group, it is important that you make the information anonymous and ensure that the patient cannot be identified. Please discuss the situation as a hypothetical in order to preserve patient confidentiality at all times.

Payment Terms

Payment for the Program may be made through Paypal or Stripe. I do not have access to your account details, which are stored under the security policies of the relevant payment provider.

The price of the Program is that advertised on the website at the time of joining. It may be an early bird offer, full price, or a 5 part Payment Plan.

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All prices are in Australian dollars and include GST.

Payment plans are offered solely to assist you in making this investment in your professional growth. When you enroll in the Program, you commit to paying the total amount due, even if you choose to withdraw from the Program. It is your responsibility to ensure that there are sufficient funds in your account to process your payment plan instalments.

You agree to pay all costs, including debt collection agency fees and solicitor's costs, that we may incur in taking steps to recover any money that you owe under this agreement, whether or not legal proceedings are issued in relation to the debt.

Refund Policy

I do not offer a refund to participants who change their mind, so please carefully consider whether this Program meets your needs before you enroll.

If you are prevented from participating fully in the Program due to circumstances beyond your control, please contact me to discuss the options available to you.

Consumer Guarantees

I take my obligations under Australian Consumer Law seriously and will do my best to address any issues that arise. However, even if there is a major problem, my liability is strictly limited to:

- providing the services again, or
- if I am unable to do so within a reasonable time, paying the cost of having the relevant services supplied to you again.

Dispute Resolution & Jurisdiction

If either of us have any concerns arising out of this agreement or my provision of the Program, we agree that we shall communicate with the intention of making a genuine effort to seek a win/win solution and resolve any dispute by negotiation and discussion.

Please send me an email outlining your concerns and how you would like to see them resolved.

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If we are unable to resolve a dispute by negotiation and discussion within 14 days, we agree to proceed to mediation with the assistance of an independent accredited mediator, seeking online dispute resolution or mediation by telephone if we are not both in the Margaret River region of Western Australia.

The mediator is to be appointed by agreement between us or, failing agreement within 21 days of the negotiation period ending, the person initiating the dispute will seek the appointment of a dispute resolution professional by the WA Small Business Commissioner.

We agree to share all the costs of mediation equally between us.

We agree that neither of us will commence legal action until, in the opinion of the independent mediator, the potential for negotiation and mediation have been exhausted.

We agree that we will not publicly or privately disparage each other and will act in good faith to refrain from any conduct or communication which might reasonably be expected to interfere with each other's business or personal interests.

This agreement is subject to the governing law of Western Australia. Regardless of where you live in the world, you irrevocably agree that if the dispute resolution processes fail, the courts of Western Australia, and the Commonwealth of Australia, will have exclusive jurisdiction.