
LIVING LIFE AS A MYSTIC RETREAT CANCELLATION AND REFUND POLICY

Host: Melinda Jacobs / MVJ Enterprises, Inc.

Retreat: Living Life as a Mystic

Dates: November 7–9, 2025

Time zone: All deadlines are based on Arizona time (America/Phoenix).

Contact: melinda@mvjacobs.com

How to Cancel

Email melinda@mvjacobs.com with your full name and order details. Your cancellation is recorded as of the email's date/time stamp.

Refund & Credit Options

- 10 days or more before Nov 7, 2025: 100% refund of the retreat fee.
- Within 10 days of Nov 7, 2025 (up to the start time) - Choose one:
 - 75% refund **or** 100% credit of the retreat fee toward a future MVJ event or private session(s).
 - Credits are valid for 12 months from Nov 7, 2025 and are non-transferable unless approved in writing.
- No-shows: Not eligible for a refund. (If you cannot attend, please email before the start time to use the credit option above.)

Optional Transfer

You may transfer your spot to another person up to 24 hours before the retreat begins. Email the new attendee's full name and contact information for confirmation.

Travel Costs

Melinda Jacobs / MVJ Enterprises is not responsible for hotel, airfare, car rental, or other travel expenses related to cancellations or changes of plans.

Refund Timing

- Upon approval, we will initiate your refund within 5–7 days.
- Your bank or payment processor may require an additional 5–10 business days to post the funds to your account.

Organizer Changes

If MVJ Enterprises reschedules or cancels the retreat, you'll receive a full refund or a 100% credit toward a future MVJ event or private session.