# HIGH ROAD **MANAGEMENT ACCELERATOR**



## **8 WEEKS TO MANAGEMENT MASTERY COURSE SYLLABUS**







High Road Management Training is a company with a mission and commitment to assisting managers in acquiring the training essential for their success.. We're here to bridge the gap between frontline supervision and executive-level leadership.

We believe that managers are the heart of an operation and deserve solid foundational training to help them thrive, making the teams they manage more productive while upholding a higher standard of well-being.

In this course, you will embark on a transformative journey towards mastering the art of management and leadership. The High Road Management Accelerator is designed to equip you with the essential skills and knowledge required to excel in your role as a manager.

Throughout this course, you will delve deep into the intricacies of effective leadership, talent management, and operational excellence.

Get ready to expand your horizons, enhance your skill set, and emerge as an exceptional leader capable of driving success in any professional setting.



## **COURSE OVERVIEW**

Welcome to the "High Road Management Accelerator," a dynamic 8-week course that will propel your management career to new heights. In this comprehensive program, we will guide you through the fundamental principles and advanced strategies of effective leadership and management. Whether you are a seasoned manager looking to refine your skills or just stepping into a management role, this course is your gateway to excellence.

Throughout this journey, you will explore critical management topics, including talent acquisition, onboarding, goal setting, coaching, inventory management, administrative organization, facilities maintenance, conflict resolution, and communication strategies. Our instructors will lead you through live interactive sessions, providing realworld insights and practical tools that you can apply immediately. By the end of this course, you will not only possess a deeper understanding of management concepts but also the confidence and competence to lead your team with finesse and achieve outstanding results.

Join us on the High Road to Management Excellence and unlock your full management potential.



## WHAT'S INCLUDED

- ONLINE COURSE INTERACTIONS > ACTIVITIES
- **LIVE LESSONS**
- TOOLS AND FRAMEWORKS

- > DOWNLOADABLE COURSE **RESOURCES**
- **ONLINE PEER NETWORK**



## **COURSE OUTLINE**

MODULE 1 Hiring Throughout the Season | Attract and select the best talent for your team even while in your busy season.

MODULE 2 Onboarding & Setting Expectations | Ensure a strong start for new hires, establish clear goals and expectations for your entire team.

MODULE 3 Training & In-Service | Create effective training programs and on-the-job training processes.

MODULE 4 Performance Management, Coaching & Counseling | Learn to effectively nurture productivity and develop your team's potential through coaching and counseling.

MODULE 5 Administration & Organization | Master scheduling practices, meeting agendas, operational checklists, and documentation.

MODULE 6 Facilities Management | Ensure the smooth operation and maintenance of your facilities while understanding the need for proper documentation.

MODULE 7 Inventory Management | Efficiently manage operational and office supplies, retail, and food inventory..

MODULE 8 Customer Service | Learn to enhance your team's customer service and foster brand loyalty through practical strategies.













## **LEARNING EXPERIENCE**



#### SEE

Each lesson has a live portion where instructors explain the why, what, and how of a specific topic, often illustrating concepts with real-life case studies



#### **TRY**

Our courses offer assignments and activities designed to encourage you to experiment with new behaviors, both in online environments and through real-world projects



#### **EXCEL**

Take what you learn with us and apply it as you navigate management on the high road.



#### **SHARE**

Share and discuss what you're learning with the coaching team and peer network to build greater understanding.



## MANAGEMENT ACCELERATOR

## **8 WEEKS TO MANAGEMENT MASTERY**

After this course, you'll be able to...

Lead and inspire your team with confidence!

> Streamline administrative processes and documentation for enhanced organization and efficiency.

Ensure the smooth operation and maintenance of facilities

> Foster teamwork, resolve conflicts, and enhance your communication skills for successful leadership.

Efficiently manage inventory and resources to optimize operations.





Learn more highroadmanagementtraining.com/accelerator

Reach out to us with any questions at info@highroadmanagementtraining.com

