

Privacy Policy

Freedom Collaboration **Effective Date:** 11/1/2026

Welcome to Freedom Collaboration. Your privacy is important to us. This Privacy Policy explains how Freedom Collaboration, LLC ("Company," "we," "us," or "our") collects, uses, shares, and protects information when you visit www.FreedomCollaboration.com, communicate with us, purchase services, participate in our communities, or interact with our marketing and communications.

1. Information We Collect

Personal Information

We may collect information you voluntarily provide, including:

- Name and business name
- Email address and phone number
- Billing and transaction information
- Information submitted through contact forms, appointment bookings, registrations, surveys, or communications
- Information related to purchased services, memberships, or subscriptions

Website and Technical Information

We may automatically collect certain information, including:

- Browser and device type
- IP address
- Pages visited and time spent on our website
- Website referral sources
- Cookies and website interaction data

2. How We Use Your Information

We use collected information to:

- Provide and manage services, memberships, and subscriptions
- Process purchases and recurring payments
- Schedule appointments and provide client support
- Communicate about services, events, and community activities
- Send newsletters, updates, and promotional communications where permitted
- Improve our website, services, and customer experience
- Measure marketing and advertising effectiveness
- Fulfill legal and business obligations

3. Marketing, Analytics, and Advertising
Freedom Collaboration uses business and marketing technology, including Kartra, payment processing services, scheduling platforms, and website analytics.
These platforms may help us manage communications, customer relationships, appointments, payments, and website performance.
We may also use cookies, analytics, and advertising technologies to understand website engagement and improve our communications.
Where required by applicable law, we will obtain consent or provide appropriate choices regarding nonessential tracking technologies.

4. Information Sharing and Disclosure
We do not sell personal information for monetary compensation.
We may share information with trusted third-party providers that support our business operations, including:

- Website hosting and analytics providers
- Kartra and other communication platforms
- Payment processors
- Scheduling services
- Customer relationship management systems
- Community and collaboration platforms
- Professional service providers when necessary

We may also disclose information when required by law or to protect our legal rights.
Certain data disclosures involving advertising or analytics may be classified as a sale, sharing, or targeted advertising under applicable privacy laws. Where required, we will provide appropriate disclosures and choices.

5. Payment Information
Payments are processed through third-party payment providers.
Freedom Collaboration does not directly store complete payment card details on its website. Payment providers process financial information according to their own security and privacy policies.

6. Data Storage and Security
We use reasonable administrative, technical, and organizational safeguards to protect personal information.
Although we take reasonable precautions, no electronic storage or transmission system can guarantee absolute security.
We retain personal information as reasonably necessary to provide services, maintain business records, comply with legal obligations, and fulfill legitimate business purposes.

7. Your Privacy Rights and Choices
Depending on applicable law, you may have the right to:

- Request access to personal information
- Request corrections or deletion
- Unsubscribe from marketing emails
- Request information about how your information is used
- Exercise applicable privacy and advertising opt-out rights

Marketing emails include an unsubscribe option where required.
You may also contact us directly with privacy-related questions or requests.

8. Cookies and Tracking Technologies
Our website may use cookies and similar technologies to improve website functionality, analyze visitor activity, and support communications.
You may manage certain cookie preferences through your browser or available website privacy controls.
Disabling cookies may affect some website features.

9. Third-Party Websites and Platforms
Our website may contain links to third-party websites, scheduling systems, payment processors, and community platforms.
These services maintain their own privacy policies and practices. We encourage you to review those policies.

10. Children's Privacy
Our website and services are intended for adults aged 18 and older.
We do not knowingly collect personal information from children under 13. If we become aware that such information has been collected, we will take appropriate steps to delete it.

11. Changes to This Policy
We may update this Privacy Policy periodically to reflect changes in our services, technology, or legal obligations.
Updates will be posted on this page with a revised effective date.

12. Contact Information
Freedom Collaboration, LLC
Website: www.FreedomCollaboration.com
Email: info@FreedomCollaboration.com